



**TERMS AND CONDITIONS**

1. Bella International, LLC h/n/c Bella Rent A Car (Bella) will be available to rent ONLY to persons who complying the following requirements : over 25 years of age, who have a valid driver's license and who provide a credit card (Visa, Master Card or American Express) with balance available at the time of rental of **\$500.00** minimum\*. The card will be taken and processed in direct payment of the charges agreed according to the term of the contract. The driver between 21 and 24 years old will be charged the Young Driver Fee, **\$12.00** per day. The owner of the card is the only person authorized to drive the car and responsible for it. Any additional driver you have to notified at the time of rental and this implies an additional daily charge of **\$ 8.95 per person**.
2. All rentals require a deposit of **\$100.00** for credit card transactions (Visa, Master Card or American Express) or **\$200.00** for debit card transactions, applied at the time of picking up the vehicle. The deposit may vary depending on the type of insurance selected in your reservation.
3. All rents will incur in a daily charge of **\$0.98** for license plate and ACAA and a daily fee of **\$0.95** for toll pass regardless of the duration of rental plus the total tolls used during the rental period. If the vehicle is returned without the toll stamp a charge of **\$ 20.00**, plus tolls will be apply.
4. All reservations will incur a transaction fee of **2%** of the total "Time & Milage".
5. The Client accepts total and complete responsibility to Bella, without reservation of any kind, and will defend and indemnify Bella, for any damage and / or loss caused to the rented vehicle, to third parties or properties, and / or to Bella, whether by accident, or the following incidents : improper use, vandalism, illegal appropriation, theft, deprivation of use; regardless of whether or not there was negligence of the Customer or a third party, and including any and all optional accessories included in the vehicle.

Bella offers the following options under its Vehicle Damage and/or Loss Protection Program (excluding keys, rubbers, rings and/or horn caps), subject to an additional charge, consisting of: (a) Collision Waiver ("CW") with a liability limit of **\$500.00** (for which The Customer is responsible) for an accident and/or incident, subject to a daily charge of **\$23.00**, or; (b) Total Collision Waiver ("TCW") without limitation, per accident and/or incident, subject to a total charge of **\$27.00** per day. And (c) the third-party protection called Liability Insurace Supplement ("LIS"), subject to a total charge of **\$12.00** per day. The client can opt for a Protection Against Damage and / or Loss to rubbers, rings and / or horn cap of **\$ 8.00** per day. These charges correspond to a relief of responsibility as indicated above for accident and / or incident that causes damage and / or loss to the vehicle. At the date of rental, the choice of one of the aforementioned alternatives will be specified in the contract and if it is not specifically identified, there will be an insurance charge based on the alternative (b). The options will not be valid if you violate paragraph 1 of this policy, or when it is determined that the vehicle was used illegally, to commit a crime, or under the influence of controlled substances or intoxicating beverages (above the alcohol limit provided by law). Customers who choose our Collision Waiver ("CW"), their credit card insurance, or their private insurance, the deposit taken at the time of picking up the unit will be **\$500.00** for the deductible. Drivers between 21 and 24 years old, it is required to accept the TDW and PAI insurance that Bella Rental offers for reservations of 4X4 vehicles, Pick UP, Cargo, 15 Passengers and XL SUV. **If you decline all our Protection Plan you are responsible of present on counter the insurance information that will cover the vehicle during the rental period.**

6. Renter has the option to provide a certification of coverage of their personal insurance policy in favor of Bella on or before the next calendar day for the vehicle to be rented, covering damage to the vehicle. This does not apply if your policy is a double interest.
7. The rental period is 24 hours (e.g.: Monday 9:00 a.m. – Tuesday 9:00 a.m.). If the vehicle is not returned on the agreed delivery date, the credit card will automatically be charged for the entire rate and other applicable charges, until delivery and verification of the same.
8. **Bella Rent a Car Schedule:**

	<u>Ave. Kennedy</u>	<u>Flagship Bayamón</u>	<u>Río Grande</u>	<u>Honda de Ponce</u>
<b>Monday to Friday</b>	7:00 a.m. – 6:00 p.m.	8:00 a.m. – 5:00 p.m.	8:00 a.m. – 5:00 p.m.	8:00 a.m. – 5:00 p.m.
<b>Saturday</b>	8:00 a.m. – 5:00 p.m.	8:00 a.m. – 5:00 p.m.	8:00 a.m. – 5:00 p.m.	8:00 a.m. – 5:00 p.m.
<b>Sunday</b>	Close	Close	Close	Close
<b>Holidays</b>	Please Ask	Please Ask	Please Ask	Please Ask

\*\*\*Our transportation service is provided from 9:00am to 3:00pm. (Subject to availability and destination. Please ask).\*\*\*

9. Reservations at the airport location have a one time fee of **\$20.00** ("Location Fee").
10. Cars rented in the metro area (Kennedy, Bayamón, Río Grande) and delivered directly to the Luis Muñoz Marín International Airport, carries a charge of **\$ 25.00** for the "Drop-Off" plus **\$ 27.25** for the cost of parking. Cars rented in the metro area (Kennedy, Bayamón, Río Grande) and delivered directly in Ponce, have a charge of **\$ 50.00** for the "Drop-Off". Cars rented in Ponce and retuend in any location in the metro area (Kennedy, Bayamón, Río Grande), have a charge of **\$ 50.00** for the "Drop-Off".
11. Cars must be returned with the same amount of fuel, otherwise you will be charged **\$8.00** per gallon, as well as having the option to use the Gasoline Prepaid option and as with the other charges, surcharges, penalties and / or rental costs contained in this policy, there is a recovery fee ("Rec. Fee") of **10%** per contract, and the client's signature contained below constitutes his acceptance and acknowledgment that Bella may charge the same even if the contract is concluded and / or the unit delivered.

17. The customer must use only the company's towing service, no expenses will be accepted for other towing services. The island-wide towing phone numbers and Roadside Assistance by manufacturer are: **HONDA (787) 919-0234 ACURA (787) 919-0235 VOLKSWAGEN (787) 705-6445 JEEP/DODGE/RAM/CHRYSLER (787) 200-2757 MAZDA (787) 919-0236 FORD 1-800-241-3673.**

18. **We are not responsible for items left in vehicles.**

I understand and agree to the terms and conditions of this policy, collision protection charges and deductibles, and Bella's procedures and rules.

**Please read this policy carefully on all your items before signing. Stamping your signature constitutes an informed and voluntary acceptance of all the terms and conditions of the contract.**

\*Depends on the model and the rental period. \*\* If the vehicle is involved in any accident or sustains any damage, it will have to be notified to Bella immediately. Under no circumstances will the customer repair the vehicle on his own or claim a repair of the car from the mandatory public liability insurance or any other insurance without notifying Bella. Any tinsmith repair will be done exclusively in workshops specified by Bella.

**By completing the reservation and payment of the reservation you are accepting the terms and conditions established by Bella Rent A Car.**